

## **QUALITY MANAGEMENT POLICY**

Heron Construction is a family owned and operated marine construction company that specialises in using backhoe dredgers for marine dredging. Established in 1964, our team has been providing construction companies with a quality dredging service for over 45 years.

Heron are committed to provide services of the quality that meet and / or exceed the requirements of our client's expectations throughout all facets of our Operations.

Heron shall place great emphasis on continual improvement of the Quality Management System through refinement of processes and the organisations capabilities.

Through the continual improvement of the Quality Management System, Heron shall not only maintain our reputation within the Marine Industry but will implement the resources required to enhance our reputation.

Heron have developed, implemented and maintained a Quality Management System that conforms to the requirements of ISO9001:2015 – Quality Management Systems: Requirements with guidance for use, so that we can sustain consistently high quality in all work we undertake.

Our Quality Management System shall ensure that proper communication; work control and accounting records are generated for all work undertaken.

All stakeholders of Heron Construction are charged with promoting these objectives and are required to familiarise themselves with the contents of the Quality Manual and associated procedures.

Quality Management is applied to every aspect of our activity and quality, cost and time saving and improvement to process and service shall be the responsibility of everyone throughout Heron Construction.

The Quality Management System, which is approved by the Managing Directors has been adopted as a means of establishing, achieving and reviewing the agreed quality objectives.

Hein Kroef Director

June 7, 2018

Leon Kroef Director

June 7, 2018

Gregory Kroef
Director

June 7, 2018

Matthew Kroef Director

June 7, 2018